

MIDWEST ACORN NUT CO.



THE ULTIMATE QUALITY
ISO 9001:2008 REGISTERED



Customer Satisfaction Survey

Midwest Acorn Nut Company & Hexagon Enterprises is striving to provide our customers with the very best quality product possible. Our customers are the key to our success and your input is very important to us. Would you mind answering a few questions regarding your overall customer satisfaction?

Please fax your responses to (248)588-4154.

<u>Customer Service</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>
1. Courteous and professional	<input type="checkbox"/> Poor	<input type="checkbox"/> Average	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent
2. Knowledgeable	<input type="checkbox"/> Poor	<input type="checkbox"/> Average	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent
3. Responses to Inquiries	<input type="checkbox"/> Poor	<input type="checkbox"/> Average	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent
4. Responses to Complaints	<input type="checkbox"/> Poor	<input type="checkbox"/> Average	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent
<u>Quality</u>				
1. Product Meets Required Spec's	<input type="checkbox"/> Poor	<input type="checkbox"/> Average	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent
<u>Delivery</u>				
1. On-Time Delivery	<input type="checkbox"/> Poor	<input type="checkbox"/> Average	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent
2. Orders Shipped Complete	<input type="checkbox"/> Poor	<input type="checkbox"/> Average	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent
3. Proper Packaging, Labeling & Shipping	<input type="checkbox"/> Poor	<input type="checkbox"/> Average	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent
<u>Overall Satisfaction</u>	<input type="checkbox"/> Poor	<input type="checkbox"/> Average	<input type="checkbox"/> Good	<input type="checkbox"/> Excellent

Additional Comments that may help us better serve you:

Company Name: _____

Contact: _____ Date: _____

Email: _____